

# Income Verification & Collection Report

Child Nutrition Program Administration

New York State Education Department



# Regulatory Authority

- 7 CFR
  - Part 210– National School Lunch Program
  - Part 215– Special Milk Program
  - Part 220– School Breakfast Program
  - Part 235– State Administrative Expense
  - Part 245– Free and Reduced Price Eligibility
  - Part 3016- Procurement for Public & Charter Schools
  - Part 3019- Procurement for Non-Public Schools
  - Part 3052- Audit Requirements
- Public Law 111-296 (Healthy, Hunger-Free Kids Act of 2010)
- 2 CFR Chapter I, and Chapter II, Parts 200, 215, 220, 225, and 230- Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards; Final Rule
  - Supersedes and streamlines requirements from OMB CIRCULARS A-87; A-122



#### Income Verification

- •Verification is an <u>annual</u> requirement that confirms the eligibility of free and reduced price meals under the NSLP and SBP
- Confirmation of information provided on a free/reduced application:
  - Income eligibility
  - Child or household member is receiving assistance under SNAP, FDPIR, TANF
    - Not required through the Direct Certification Matching Process (DCMP)
- •Verification must be **completed** by **November 15**<sup>th</sup>
  - Includes changes in eligibility
- •SED prototype forms
  - Review POS generated letters
- Keep all supporting documentation on file
  - Number of applications on file as of October 1st
  - Number of applications that must be verified
  - Documentation of confirmation review
  - Summary of the verification process and results





#### Income Verification

#### Not required for:

- SFAs claiming <u>paid</u> <u>reimbursement</u> <u>only</u>
- SFAs only in the Special Milk Program
- RCCIs with no day students
- SFAs in Non base year Provision 2
- SFAs in Community Eligibility Provision (CEP)



These SFAs must however still submit and report information to SED





#### Income Verification

- SFAs have the option to begin the Verification process prior to October 1st
- •If SFA chooses this approach SFA **MUST**:
  - Decide how often to sample applications
  - Include only applications approved since the last sample was selected
  - Select either 3% or 1.5% of approved applications as required by the sampling method each time

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# Income Verification Example

Example: SFA conducting standard verification selects 3% of approved applications every two
weeks from August 1st until October 1st

Time Frame	8/1- 8/13	8/14- 8/27	8/28- 9/10	9/11- 9/24	9/25- 10/1	TOTAL
Approved applications in time frame	703	455	296	273	167	1894
Applications selected for verification	21	13	8	8	5	55

On October 1st: 1,894 were approved: 3% of 1, 894 (0.03 x 1,894)=57 Apps to be approved.

55 Applications were already approved so on October 1st LEA will need to randomly select 2 more apps



# Step 1: Establish Sample Pool

- Sample Pool: Total number of newly approved applications on file as of October 1
- •How to Determine your Verification Sample Pool: (Start October 1)
  - Count # free and reduced applications, district-wide (pieces of paper)
  - Include income applications,
  - Applications listing a case number
  - Applications with the foster child box checked but a letter or documentation from social service/placement agency was not submitted



# Establish Sample Pool

The following should not be included in your sample pool:

- Direct Certification Match
- Homeless, migrant, runaways, or Head Start children
- Foster children who are deemed eligible based on a letter from the State or local placement agency
- Carry-over applications from the previous year who have not yet submitted a new application
- Denied Applications



### Step 2: Determine the Sampling Method



Your Response Rate from the last completed SY determines how you should conduct income verification for current SY

#### **Error Prone Method**

- Must be used if you had <u>less than 80%</u> response rate to verification last SY
  - SED generate the list of LEA's that had a greater than 80% response rate
  - If your LEA is not listed, you must use this method
- Must be used if you are coming off Provision 2
- Must be used if you are in first year of operation

#### **Alternate Options**

- <u>If 80% or more</u> of households responded to income verification last SY, you can use either the error prone method OR 1 of 2 alternate options:
  - Random Method
  - Focused Method



#### Error Prone Method

- Verify the lesser of 3% or 3,000 of applications that fall within \$24/week, \$100/month or \$1200/year of the eligibility limit
- Always round up
- Do not verify more applications than required
- When initially approving applications, it may be helpful to flag error prone applications to help facilitate the process.





#### Error Prone Method

#### Example:

210 application forms are on file Take 3% = 6.3 Round up to 7

- Choose 7 error-prone applications to be verified
- Suppose you only have 3 error-prone applications

   what would you need to do?
- Choose the remaining 4 using random method



# Random Method (Alternate 1)

- •Verify the lesser of 3% or 3,000 of the **total** number of approved applications on file as of October 1st selected at **random**
- •Random sample must include both:
  - Income applications
  - Categorical applications
    - Applications that families indicated a SNAP/TANF/FDPIR case number or checked the foster box on the application but whose names do not appear on the direct certification matching list

# Focused Method (Alternate 2)

•Verify the lesser of 1% or 1,000 of the total number of approved applications (income and SNAP/TANF/FDPIR or Foster applications) plus the lesser of .5% or 500 approved applications which reported a SNAP/TANF/FDPIR case number

#### Example:

- 900 total approved applications
- 600 approved with just a SNAP/TANF/FDPIR case number, 300 income applications
- Separate applications into two piles: income group and case number group
- .01 (1%) x 900= 9
  - Select 9 error prone income applications to verify
- .005 (.5%) x 600= 3
  - Select 3 applications with case numbers to verify
- 12 total verified applications



# Step 3: Select Applications to Verify

- •Select applications in accordance with the type of verification conducted
  - o Error Prone
  - Random (Alternate 1)
  - Focused (Alternate 2)
- Always round up
  - 6.1= 7 applications
- Do not verify any more or any less than required sample size
- Check computerized systems for accuracy
- Refer to the Income Verification Booklet for guidance



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## Step 4: Confirmation Review

- Take the applications that have been selected for verification and have them
  reviewed by <u>a second reviewing official</u> to ensure the application was initially
  approved correctly
- Second reviewing official <u>cannot</u> be:
  - o FSMC employee
  - Original reviewing official
  - Original verification official
- Confirmation Review is not required if computer software was used to approve applications



#### Confirmation Review Outcomes

- No change in status
  - application was approved correctly
  - SFA verifies application
- Changed from Reduced to Free
  - Immediately change benefits
  - Notify household of change
  - Verify application



- Changed from Free to Reduced
  - Do not change status
  - Verify application
- Changed from Free or Reduced to Paid
  - Immediately notify household of change in benefits
  - Do not verify application
  - Select another free or reduced application to verify
  - Conduct 2<sup>nd</sup> review of newly selected application



# Step 5: Notify Household of Selection

- Must notify households of selection
  - Recommended to use SED prototype letters
- Must inform households:
  - The type of acceptable verification documentation to confirm current income
  - That the household may provide proof that the child or any household member is receiving benefits under the Assistance Programs (SNAP/TANF/FDPIR) instead of providing income information
  - The date the information must be provided by and that failure to respond by the deadline will result in termination of benefits
  - Name of an SFA official who can answer questions and provide assistance
  - A toll free number for parents to obtain assistance. This can be a local number within the district. It cannot be a long distance call





# Step 6: Verification of Eligibility

- SFAs must verify all sources of income during verification
- Confirm income at the time of application beginning the month before they applied through the time the application is verified
- Acceptable Documentation:
  - Pay stub(s)
  - W-2's for self-employed only
  - TANF or SNAP recertification letter with eligibility dates listed
    - EBT card may not be accepted as documentation
  - Collateral Contact (for ex. employer, pastor, etc.)
  - Letter/documentation from Foster agency
  - Direct Verification

TEO - 101111 1	R. Doe	Pay Period 06/02/	06 to 06/16/06	Required Deductions		
Earnings				Federal Income Tax RCA - Medicare	00.00	00.00
Hours 50	Rate 9.00	This Period 450.00	900.00	Wi State Income Tax RCA - Social Security	00.00	12.16 00.00 51.84
Gross Pay		450.00	900.00	Other Deductions	25.92	21.84
				Health Insurence 405k Perking	00.00 00.00 00.00	00.00 00.00 00.00
				NET PAY	\$418.00	\$836.00
Your Empl 1234 Son Milwauke		E		Pay Da	te: 06/19/	06
1234 Son Milwauke	né Street e, WI ZIPCOD		rs and 00 cents**	Pay Do	ne: 06/19/	06

- •SFAs must make at least 1 follow up attempt to contact families who do not respond to initial verification efforts
  - May have third party assist with follow-up



# Step 7: Results of Verification

Notify Families of the outcome of verification

Use NYSED prototype letter

#### Changes in eligibility –

- *Increase* in benefits
  - Must be made within 3 operating days (e.g. reduced to free)
- Decrease in benefits
  - Families must be given 10 calendar days written notice (e.g. free to paid)
  - Notice must include required information on denial letter
- Change Benefits must be made for ALL family members



No response = benefits must be terminated





### Households who do not respond:

- SFAs must take the following written action:
  - Benefits must be terminated
    - 10-calendar day advance notice (the 1st day is the day the notification is sent)
    - This should be built into the verification timeline to be completed by November 15
- The written notice must include:
  - Change in benefits
  - Reason(s) for change
  - Right to appeal
  - Appeal process
  - Non-discrimination statement
  - Reapplication process



- Households that appeals within 10 calendar days:
  - Must continue to receive benefits until decision is made by hearing official



# Fragile Households

- Fragile household: is one that may be having major hospitalization and/or health issues or tragic events
  - SFAs may decline up to 5% of their verification sample and replace them with other approved applications when a fragile household is chosen

#### The SFA may:

- Skip over the "fragile" household's application
- Document why the SFA passed over the "fragile" application
  - Only in <u>rare</u> and necessary circumstances should this be used
- Select another application and begin the verification process





#### Direct Verification

- Direct Verification is the confirmation of eligibility by using records from public agencies to verify assistance program participation.
  - Purpose– Help reduce termination of eligible families who fail to return information when chosen for verification
  - Intent-To validate a household's eligibility

#### SFAs will:

Access Business Portal and click on New York State Identification System (NYSSIS)

SFAs will use the search tool to verify students eligibility

- Must match 3 unique identifiers (i.e. DOB, address, name)
- Keep a record of directly verified students on file for review
- Report data on Income Verification Collection Report (Attachment G)





#### Verification for Cause

- SFAs are obligated to verify all questionable applications
- Applications verified for cause are in addition to the annually required verification process
  - Restriction on sample size (over-verifying) does not pertain to verification for cause applications
- •Follow Income Verification procedures
- •Report those applications verified for cause and the results on the Income Verification Collection Report (Attachment G)



# Income Verification Collection Report (Attachment G)

	Print						PROVED NO. 0584-0026 piration Date: 04/30/2016			
			nent of Agriculture, Fourthority (SFA) V			rt				
Г		s must report the information or	n this form ANNUALLY NSLP) and/or the Scho	for each SFA with ol Breakfast Progra	schools operating to am (SBP).	he Natio				
	number. The val	aperwork Reduction Act of 1995, no id OMB number for this collection is ne to review instructions, search exi	0584-0026. The time req	uired to complete this	information collection	n is 45 mil	nutes per response,			
Sta	State Agency Name: SFA ID#: Type of SFA: School  Public □ Nonprofit/Private From:									
SF	SFA Name: SFA City: SFA Ci									
	Total	**All SFA&	must report Section 1**		A. Number of Sci OR Institution		B. Number of Students			
n 1	Schools, Residential	1-1: Total schools (Do not incl.	ude RCCIs):							
Section	Child Care Institutions	1-2: Total RCCIs (Do not include		1):		1				
Se	(RCCIs) and Enrolled	1-2a: RCCIs with day stude	nts (Report ONLY <u>day</u> stu	dents in 1-2aB):						
	Students	1-2b: RCCIs with NO day st	tudents:			-1				
		"ONLY SFAs with alterna	ite provisions must repo	rt Section 2**	A. Number of Sci AND Institutio		B. Number of Students			
	SFAs with schools operating alternate provisions	2-1: Operating Provision 2/3 in	a BASE year for NSLP a							
2		2-2: Operating Provision 2/3 in	a NON BASE year for N							
io.		2-2a: Provision 2/3 students								
section 2		2-2b: Provision 2/3 students			E year:					
တ		2-3: Operating the Community								
		2-4: Operating other alternative								
		2-5: Operating an alternate pro		r only NSLP:						
		3-1: Check the box only	must report Section 3 or if all schools and/or RCCI: th SNAP (i.e. NON BASE	in the SFA were not	required to perform d	lirect	B. Number of FREE Students			
23	Students approved as	3-2: Students directly certified include students certified with SM	through Supplemental N	lutrition Assistance		o <u>not</u>				
Section	FREE eligible NOT subject	3-3: Students directly certified Temporary Assistance for Needy								
Sec	to verification	(FDPIR), or Medicaid (if applicab Pre-K Even Start, or non-applica already reported in 3-2.	le); those documented as	homeless, migrant, n	unaway, foster, Head					
		3-4: Students certified categor certified for free meals through the				9				
	Students approved as	"ALL SFAs collecting a	applications must report	Section 4**	A. Number o Applications		B. Number of Students			
on 4	FREE or REDUCED PRICE	4-1: Approved as categorically documentation (e.g. a case number								
Section	eligible through a	4-2: Approved as FREE eligible information	: Based on household size	and income						
0,	household application	4-3: Approved as REDUCED PF income information	RICE eligible: Based on h	ousehold size and						
T-1:	Total FREE Eli	gible Students Reported:	T-2; Tota	al REDUCED PRICE	Eligible Students Re	ported:				

- Must report data on verification using the Income Verification Collection Report
- Start Verification Process by October 1st
- Complete Verification Process by November 15
- Submit Income Verification Report on CNMS by December 15.
- Even those exempt from verification requirements must still complete the report.
  - CEP and Provision 2 schools only need to complete section 2, 3-1 and 5-1 (if all schools in the SFA are under the Provision)



#### Verification Collection Report: Section 1 and 2

	Total Schools,	**All SFAs must report Section 1**	A. Number of Schools OR Institutions	B. Number of Students
r 1	Residential Child Care Institutions (RCCIs) and Enrolled Students	1-1: Total schools (Do not include RCCIs):		
ctic		1-2: Total RCCIs (Do not include schools counted in 1-1):		
Se		1-2a: RCCIs with day students (Report ONLY <u>day</u> students in 1-2aB):		
		1-2b: RCCIs with NO day students:		

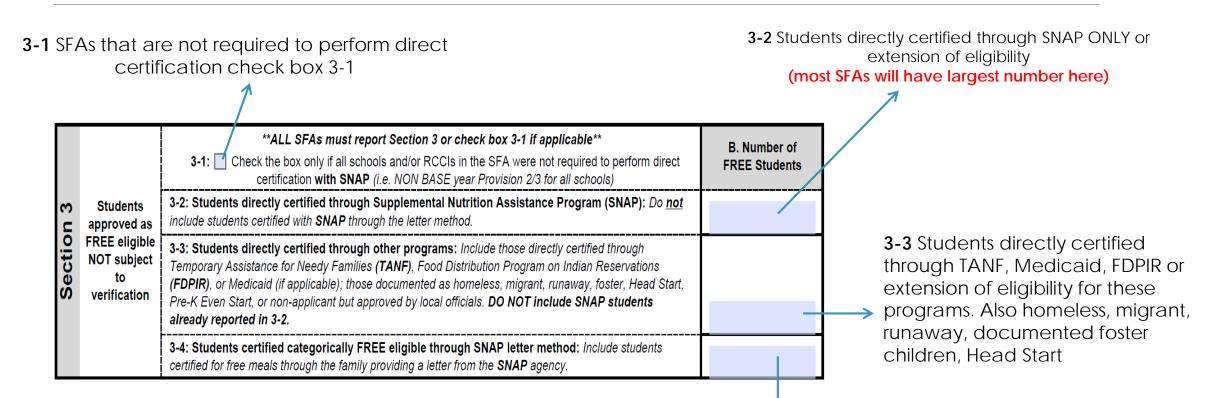
Section 1 will prefill once the October claim is submitted using the last operating day in October

	SFAs with schools operating alternate provisions	**ONLY SFAs with alternate provisions must report Section 2**	A. Number of Schools AND Institutions	B. Number of Students
		2-1: Operating Provision 2/3 in a BASE year for NSLP and SBP:		
7		2-2: Operating Provision 2/3 in a NON BASE year for NSLP and SBP:		
ioi		2-2a: Provision 2/3 students reported as FREE in a NON BASE year:		
ect		2-2b: Provision 2/3 students reported as REDUCED PRICE in a NON BAS	E year:	
ြ		2-3: Operating the Community Eligibility Option:		
		2-4: Operating other alternatives for NSLP and SBP:		
		2-5: Operating an alternate provision(s) for only SBP or only NSLP:		

Section 2 is only for SFAs or RCCIs who operate alternative provisions, this include Provision 2 and Community Eligibility Provision (CEP).



### Verification Collection Report: Section 3



- Students are to be reported only once
- Use the last operating day in October when reporting data in section 3

**3-4** Include <u>ONLY</u> students certified as Free based on a <u>letter</u> submitted by family from SNAP agency or extension of this eligibility



#### Verification Collection Report: Section 4

- A. Number of applications refers to the number of household applications submitted
  - A. 4-1: Free eligible based on a case number written on an application or a foster child application where the household did not submit documentation verifying the foster child's status
  - B. 4-2: Free eligible based on income information on an application
  - C. 4-3: Reduced eligible based on income information on an application

B. Number of students are the total number of students on all applications submitted (there may be more than one student per household application)

_	Students approved as	**ALL SFAs collecting applications must report Section 4**	A. Number of Applications	B. Number of Students
ion 4	FREE or REDUCED PRICE eligible through a household application	4.1: Approved as categorically FREE Eligible: Based on those providing documentation (e.g. a case number for SNAP, TANF, FDPIR on an application)		
Secti		4-2: Approved as FREE eligible: Based on household size and income information		
()		4-3: Approved as REDUCED PRICE eligible: Based on household size and income information		

	5-1: 🔲	**ALL SFAs must report Section 5 or check box 5-1 if applicable**  5-1: Check the box if ALL schools and/or RCCIs are exempt from verification (see instructions for list of exemptions).  If 5-1 is checked, no further reporting in Section 5 is required.											
	5-2: Was verification performed and completed?  Yes, completed by November 15th  Yes, completed after November 15th  No, verification was NOT performed or the process was not completed.				5-3: Type of Verification process used:  1. Standard (Lesser of 3% or 3,000 error-prone)  2. Alternate one (Lesser of 3% or 3,000 selected randomly)  3. Alternate two (Lesser of 1% or 1,000 error prone applications PLUS lesser of one-half of one percent or 500 applications with SNAP/TANF/FDPIR case numbers)								
	If 1 or 3 is checked report 5-4. If 2 is checked in 5- "N/A" in 5-4.	3, enter	: Total ERRO Report all appli		October 1	st	5-5: Number of applications selected for verification sample:			ted for			
	5-6: Check schools and	the box if dire		onducted i				A. Number Applicatio			Number tudents		
Section 5	Report if FREE ar direct verification w				onfirmed lirect veri		0						
Sec	For each original be	enefit type (A, E	3, & C), report	the number of	of application	ion by Origina ons and studen cations already	ts as of No	ovemi		15th for each result category (1, 2, 3, & 4). 5-7B.			
	A. FREE-Cat Certified as FREE ba documentation (e.g. c		ANF/FDPIR	B. FREE-Income Certified as FREE based on income/household size application				C. REDUCED PRIC Certified as REDUCED income/household size			PRICE based on		
	Result Category	a. Applications	b. Students	Resi Categ		a. b. Applications Students			Result Category	a. Applicati	ons	b. Students	
	1. Responded, NO CHANGE:				sponded, CHANGE:				<ol> <li>Responded, NO CHANGE:</li> </ol>				
	2. Responded, Changed to REDUCED PRICE:		Ch	2. Responded, Changed to REDUCED PRICE:				2. Responded, Changed to FREE:					
	3. Responded, Changed to PAID:			sponded, langed to PAID:				3. Responded, Changed to PAID:					
	4. NOT Responded, Changed to PAID:				NOT sponded, anged to PAID:				4. NOT Responded, Changed to PAID:				

VC-1: Total questionable applications verified for cause (Enter "N/A" if not applicable): Report the number of applications as of November 15th verified for cause <u>in addition</u> to the verification requirement.

#### Child Nutrition Program Administration 89 Washington Avenue, Room 375 EBA Albany, NY 12234 (518) 473-8781

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